MGE UPS SYSTEMS

Network Management Cards User Manual



Minislot 66244



Transverse 66074



Environment Sensor 66846

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1 MGE Network Solution

1.1 Introduction

- provides information on events concerning the supply of power to the computers connected to your computer network,
- carries out automatic shutdown of computer systems,
- monitors and controls all the UPSs connected to the network.
- As illustrated in the picture below, MGE Network Solution provides these 3 main functions:
- **connecting** the UPS to the Network,
- protecting the computers,
- **monitoring** the UPSs over the Network



1.1.1 Connecting the UPS to the Network

This function can be performed either through network Cards inserted in the UPS (**Network Management Card**) or through a software "agent" running on a nearby PC that is called the **Network Management Proxy**.

The Network Management Card or Proxy:

- manages communication with the UPS (as well as local protection of the machine on which Proxy is installed),
- periodically accesses the information concerning the UPS,

makes this information available to the connected applications (Network Shutdown Modules, Web Browser, Network Management Systems, Enterprise Power Manager)

Operation may be in standard secure mode (the default mode) or in SSL secure mode (Secure Socket Layer

SSL).

1.1.2 Protecting the computers / servers

This function is performed by the **Network Shutdown Module** installed on each of the servers to be protected. Note that the Shutdown Module is available on several Operating Systems.

- The Network Shutdown module:
- continuously waits for information from the Network Management Card / Proxy connected to the MGE UPS.
- warns administrators and users if AC power fails and proceeds with graceful system shutdown before the end of battery backup power is reached.

1.1.3 Monitoring the UPSs over the network

Depending on your needs, you can either use:

- your Internet browser to monitor each UPS, as Management Proxy and Management Card include a Web server.
- your company's standard Network Management System (HP-Openview, CA Unicenter, HP Insight Manager, IBM Tivoli Netview). To simplify integration of MGE UPSs with these NMS, you can use one of the Network Management System Kits for MGE devices. These kits are available on Management Pac 2 CD-Rom. (ref 66923)
- the MGE supervisor " Enterprise Power Manager "



1.1.4 Connection

Before installing the MGE Network Solution, the UPS must be set up as indicated in the steps below.

- Shut down the computers to be protected by the UPS.
- Connect the UPS to a wall outlet. (For UPSs above 3kVA, please refer to the UPS installation manual)
 Connect the power cord of each computer to an outlet on the UPS. (For UPSs above 3kVA, please refer to
- the UPS installation manual)

1.1.4.1 How to connect UPS / agent / network :

- Insert the optional card in the UPS and connect the UPS to the computer network.
- Start the MGE UPS, then the computers.

1.1.4.2 Setting up the protection

Set up the Network Management Card (see user manual).

Install Network Shutdown Module on all machines that are to be protected by the UPS (supplied with UPS battery backup power).

The software components for each platform and the user manuals are supplied free-of-charge on the Solution-Pac 2 CD or are available for download on the <u>www.mgeups.com</u> Web site, in the "<u>Download area</u>" section"

1.2 Presentation of the Network Management Cards (NMC)

MGE provides 2 different form factors for its Network Management Cards :

- **NMC Minislot** for UPS systems like the Evolution, EXtreme C, Pulsar EX RT, Pulsar/Comet DX series.
- MMC Transverse for UPS systems like the Galaxy 3000, Galaxy 5000, Galaxy PW, Pulsar and Comet

EXtreme series. Other MGE UPS systems (3-phase Comet, Galaxy, EPS 6000) can be remotely managed

using the Network Management Link

·

The Network Management Cards acquire information on the operation status of the UPS systems and provide remote control of these systems by means of an ETHERNET network from any SNMP administration station or Web browser. They also supply alarms to the Network Shutdown Modules to trigger shutdown or other automatic actions for protected servers.

A simple html browser is used for supervision and configuration. Network Management Cards are compatible with all MGE UPS SYSTEMS supervision / protection systems:

- Network Shutdown Modules
- Entreprise Power Manager
- Management-Pac 2

1.3 Presentation of the Environment Sensor solution

The <u>Environment Sensor</u> solution comprises a box to be connected to the **Card Settings** port of the Network Management Cards:

Environment Sensor enables measurement of temperature and humidity around the UPS, consideration of external alarms via 2 dry contacts and notification of alarms according to pre-programmed thresholds.

1.4 Direct sending of E-mail

When a UPS event occurs, the Network Management Card can directly notify up to 4 intranet or extranet addressees by e-mail (see <u>Email Notification</u> and <u>Email Message Settings</u>).

1.5 Sending text messages (SMS)

SMS messages can be sent by specific configuration of the e-mail function via the internet access providers making the e-mail / SMS transfer.

1.6 Compatibility with the Network Management Systems (NMS) – Trap sending

The Network Management Cards are compatible with the major Network Management Systems (IBM Tivoli, CA Unicenter, HP Insight Manager ...),. The Management-Pac 2 offering includes the necessary SNMP plug-in to allows an easy integration in the NMS. Events are notified by SNMP trap

NMS can subscribe on page "<u>Notified Application</u>"

SNMP sequences are described in chapter "Server protection"

The trap list can be looked over in the document "Agent's MIB description" available on mgeups.com

1.7 Compatibility with the legacy Solution-Pac WAN offering

Network Management Card is compatible with the legacy protection module **UM-Client** and since the FA release also with the updated protection module **Network Shutdown Module**. It is possible to use the both modules on the same card, therefore, MGEUPS recommends to use the <u>Network Shutdown Module</u> on new installations.

1.8 Technical data

1.8.1 Configuration

The user can configure the card with one of the following means:

- Web browser
- Local serial link
- Telnet console
- BOOTP/DHCP
- Mupgrade

1.8.2 Administration

- Up to 50 workstations protected
- Up to 15 browsers connected at the same time
- E-mail sending configurable according to UPS alarms and transmission of a periodical report
- Measurement of temperature and humidity, adjustable thresholds, possibility of sending e-mails and shutting down the installation
- Control of UPS on/off switching via the HTML interface
- Adjustment and control of PowerShare outlets via the HTML interface, sequential starting of the installation and optimisation of backup time by shutting down non-priority systems
- Adjustment of date and time via NTP server Daylight Saving Time management
- Protection by encrypted password.
- Protection by secured connection SSL and SSH
- Saving of logs in the non-volatile memory
- Automatic language detection according to browser configuration.
- Languages available: English / French / Spanish / German / Italian
- On-line help available for each page
- Card firmware updated via the network
- Card configuration deployment on your installed base through network utility (Mupgrade)

1.8.3 Network

- Fast ETHERNET 10/100 Mbits compatibility with auto-negotiation on the RJ45 outlet
- SNMP trap port modifiable (by default = 162)

1.8.4 MIB (Management Information Base)

MIB IETF UPS (RFC1628) / MIB MGE V1.7

1.8.5 Environment sensor

- Temperature measurement from 0 to 70 °C with +/- 1°C accuracy
- Measurement of humidity from 0 to 100 % with +/- 6 % accuracy
- Min / max time-stamped function for temperature and humidity
- Choice of temperature readings in Celsius or Fahrenheit
- High and low thresholds, hysteresis and offset adjustable via Web interface
- Possibility of notification of status changes by e-mail, SMS or SNMP traps
- Position detection of 2 dry contacts (maximum sensor/contact distance: 20 m)
- Name and status of each configurable contact

- Recording of events and measurements in the card log
- Possibility of shutting down the installation in the event of a threshold being exceeded or on opening / closure of a dry contact
- Connection to the card with straight CAT5 RJ45 network cables (maximum card/sensor distance: 20 m)

2 Installation and Configuration

For the following sections, read the installation manual supplied with the card or available for download on the <u>www.mgeups.com</u> web site in the "<u>Download area – embedded Software</u>" section

2.1 Installation

- 2.1.1 Installing the card in the UPS
- 2.1.2 Connecting the card to the IT network
- 2.1.3 Understanding front panel signals
- 2.2 Basic configuration
- 2.2.1 List of default parameters
- 2.2.2 Adjusting the network parameters
- 2.2.3 Rebooting the card
- 2.2.4 Restoring factory configuration
- 2.2.5 Lost password restoring the default password
- 2.2.6 Checking that the card is working

2.3 Environment Sensor

Read the installation manual supplied with the box.

3 Supervision / Administration via a Web browser

A JVM (Java Virtual Machine) is required to ensure correct display of information in HTML pages.

- On a computer equipped with a Web browser (Internet Explorer or Netscape recommended), enter the address initialised previously in the Installation chapter (e.g.: http://213.30.17.30.)
- The "UPS properties" home page is displayed.

3.1.1 Optimising the performance of your browser

To view status changes on the UPS in real time, the browser must be configured so that it automatically refreshes all the objects on the current page. Example on IE 6: Tools / Internet Options / General / Parameters menu, tick Every time this page is visited and validate.

3.2 UPS

3.2.1 "UPS properties" page

This page gives instant access to the essential information about your UPS. This page is automatically refreshed every 10 seconds (by default). To change this value, go to the "<u>System</u>" page.

M G E UPS SYSTEMS	UPS Properties	
, upc	UPS	<u>Help</u>
UPS UPS Properties UPS Control Weekly Schedule Shutdown	J. C.	EXtreme 1000C Computer room
Alarm Table Logs and Notification Measurements Event Log	UPS Status Communication : Power source : Battery : Output load level :	OK AC Power Charging 0 %
Email Notification Settings Network System	Master output : Controlled outlets :	Master: ••On Group 1 : ••On Group 2 : ••On
Notified Applications Access Control Time Environment Status Settings Log	Battery Status Battery charge level : Remaining backup time : Last periodic test :	99 % 3 h 29 min 46 sec OK
	Last update : 2005/05/03 16:55:42	About your UPS

3.2.1.1 UPS zone: general information on the UPS.

Indication of the picture and generic name of the UPS range

Computer room: Customised name of your system corresponding to the "upsIdentName" object of the UPS MIB (RFC 1628)

You can change this name on the "System" page.

3.2.1.2 "UPS status" zone: essential information

• The various icons showing the status of the UPS are:

. Ok	Normal operation
• alarm	Alarm present. This icon links directly to the alarm page

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Network Management Cards

User Manual

•	Battery operation
• ≞⊁	Loss of communication with the UPS
• 🕱	Battery fault
• 🔨 (green outlet)	 Outlet powered – Flashing when an on/off sequence is in progress
• 😨 (red outlet)	Outlet not powered or not protected

"Communication": indicates the status of the communication between the card and the UPS "Power source": indicates whether the power comes from the utility or from the UPS battery "Batteries": indicates whether the battery is being charged or discharged

"Output load level": indicates the power percentage used at UPS output

"Master output": indicates if the UPS output is protected

"Controlled outlets": indicates if the controlled outlets (if available) are powered.

3.2.1.3 "Battery status" zone:

- "Bargraph": Graph showing the remaining battery charge (in percent).
- Battery charge level": Remaining battery charge (in percent).
- **"Remaining backup time"**: Estimation of the maximum backup time remaining before UPS shutdown.

This time can be modified by the adjustments on the "Shutdown parameters" page

"Last periodical test": Result of the last automatic battery test carried out by the UPS

Possible values are:

- **OK**: the test was completed correctly
- NOK: the battery needs to be checked
- Deactivated: the automatic battery test is not validated on the UPS

The "**About your UPS**" zone provides information on the UPS and the Network Shutdown Card, in particular, the model range and software version.

Note: If the UPS is connected by dry contacts, neither picture or name are indicated, the "2 contacts" title is displayed and only the following parameters are specified in the **UPS status** zone:

About your UPS

EXtreme 1000C	
UPS Name :	EXtreme 1000C
UPS Type :	On Line
UPS Firmware revision :	V1.11

Network Management Card

Firmware revision :

GAb9 (SN 49DE06192)

-

3.2.2 On-line help

On-line contextual help in English is available at the top of each page by clicking on the *Help* link, which is always located on the top right corner.

The Help page always opens a new window.



3.2.3 3-Phase display

Click 3-phase display to access to the detailed monitoring page

This item is added to the menu for all single UPSs having a three-phase output.

The link on the gauge symbols gives access to the measurement page related to the function.

Function symbols are outlined in red when an alarm is present.

The red triangle, linked to the alarm page, appears when an alarm is present, otherwise a green symbol is displayed.

This page is automatically refreshed every 10 seconds (by default). To change this value, go to the "<u>System</u>" page.



3.2.3.1 Normal input measurements



50.0 Hz

3.2.3.2 Battery measurements

Galaxy PW On Line • Batte		<u>Help</u>	
Remaining backup time :	2 h 0 min 0 sec		Remaining backup time estimted by the UPS
Battery charge level :	99 %		Battery charge level
Battery voltage:	423.0 V		Dattory charge level
			Battery voltage
Battery current :	0 A		Detter compart. Ne estive outres discharging
D - #	20.00		Battery current – Negative when discharging
Battery remperature:	20 °C		Battery temp. – Internal temperature probe

3.2.3.3 By Pass measurements

Galaxy PW On Line - By-pass input		<u>Help</u>	
Ph1	Ph2	Ph3	By Pass current
0 A 4023/(4040)	0 A 206 V (1005	0 A	By Pass voltagePhase / Phase
403 V (012)	390 V (023)	400 V (031)	

50 Hz

3.2.4 UPS Control

Click on the "UPS Control" section in the menu.

If the UPS is not compatible with this function, a warning message is sent to the user. UPS configuration may also prevent the commands from being properly run. Read the UPS manual for more information.

UPS Control

EXtreme 1000C					<u>Help</u>
Output	Status	Control	Off Delay	Toggle Duration	On Delay
Master	⊚ On	None	0 sec	0 sec	0 sec
Group 1	⊚ On	None	0 sec	0 sec	0 sec
Group 2	⊚ On	None	0 sec	0 sec	0 sec
		Execute	Save chan	ges	

This page enables triggering of <u>startup and shutdown sequences</u> for the UPS main output and Controlled outlets.

- The status of each output is displayed by a symbol associated with the **Off** label (red symbol) or **Powered** (green symbol).
- The shutdown sequences take into account the time required for the registered servers to shut down without losing data (see shutdown parameters). Once the sequence has started, the commands are disabled until it ends.
- After a startup sequence, the commands are disabled for 120 seconds to enable the servers to fully restart

The main outlet has priority over the auxiliary outlets. Shutdown of the main outlet causes the auxiliary outlets to shut down. Auxiliary outlets can only be started if the main outlet is powered

The Check column proposes six different commands, and a command is only actually started after clicking on **'Execute'**:

"**Safe power down**": a sequence to switch off output power is launched immediately. The symbol representing the output flashes, indicating that the sequence is in progress. The systems supplied are shut down correctly while the shutdown sequence is running, then the output is cut.

"Safe power down & reboot": A sequence to switch off then restore output power is launched immediately. The symbol representing the output flashes, indicating that the shutdown sequence is in progress. The powered systems are shut down correctly during the shutdown sequence, then the output is switched off. Finally, the restart sequence is launched at the end of the time delay specified in the **"Toggle duration"** parameter. The output status is updated.

"**Immediate On**": a sequence to switch on output power is launched immediately. The output is re-powered and the systems supplied start up again correctly.

"Delayed, safe power down": this is the same switch off sequence as for the "Safe power down " command, but postponed by the number of seconds programmed in the "Off Delay" parameter.

"Delayed, safe power down & reboot:" this is the same switch off then on sequence as for the Safe power down & reboot " command, but postponed by the number of seconds programmed in the " Off Delay " parameter.

"Delayed On ": this is the same switch on sequence as for the "Immediate On " command, but postponed by the number of seconds programmed in the " On Delay " parameter.

The Save button saves the Off Delay, Toggle duration and On Delay parameters on the card .

Security: The administrator must click on **Save** and enter his login / password to save modifications or run commands. The login and password by default are: **MGEUPS**.

3.2.5 UPS weekly schedule programming

Click on the "Weekly schedule" section of the menu.

If the UPS is not compatible with this function, a warning message is sent to the user. UPS configuration may also prevent the commands from being properly run. Read the UPS manual for more information.

The weekly schedule enables the administrator to optimise power consumption or program a reboot of the protected equipment at a set time.

In a shutdown sequence, the **Network Shutdown Modules** connected to the card are informed and ensure that each machine is shut down correctly before the UPS output is switched off. Up to 7 UPS shutdown sequences can be programmed in one week, with a minimum shutdown delay of 30 minutes.

Security: the administrator clicks on "Save" and enters his/her login / password to save any edits. The login and password by default are: MGEUPS.

Weekly Schedule

EXtreme 1000C		<u>Help</u>
Day	Shutoff Time	Restart Time
Sunday	-	-
Monday	-	-
Tuesday	16:30 💌	17:00 💌
Wednesday	-	-
Thursday	-	-
Friday	- 💌	-
Saturday	- 💌	00:30
	_	01:00
Save changes		02:00
	-	02:30

3.2.6 Shutdown parameters

Click on the "Shutdown parameters" section in the menu to see the list of parameters.

Important note:

For installations that do not use **Network Shutdown Module** (backup units, routers and other internetworking equipment, automated systems, etc.) or in the event of long backup periods, the card will send a command to the UPS to shut off end of the programmed **Shutdown After** time. To prevent this, the **Shutdown After** box must be not selected (default)

Shutdown Parameters

EXtreme 1000C					
Output	On battery	System Shutdown	Restart		
® Master	Shutdown If Remaining 180 set time under: 30 % under: 1092 m	Shutdown duration : 120 sec See also additional Shutdown configuration on n <u>Environment Settings</u>	After: 0 min if Battery charged for: 2 min if Capacity exceeds: 0 %		
ලි Group 1	Switch Off After : 65534 se if Capacity under: 30 %	c Shutdown 120 sec duration :	Switch On After: 3 sec		
6 Group 2	Switch Off After : 65534 se if Capacity under: 30 %	c Shutdown 120 sec	Switch On After: 6 sec		
	Show advanced param	eters	Save changes		

This page enables viewing and configuration of UPS operation parameters in battery mode and for power restoration.

When you tick the **Show advanced parameters** option, extra parameters are displayed. These parameters enable, in particular, adjustment of certain thresholds related to the percentage of remaining battery charge level.

The **Output** column enables each output to be named (maximum 30 characters). **Note**

Priority is given to the main outlet, so the card does not accept configurations where the auxiliary outlets can be supplied while the main outlet is switched off

For the main outlet (Master)

- **Shutdown after** is the operating time in minutes left for users after a switch to backup before starting the shutdown sequences of the UPS and its equipment (from 0 to 1092).
- If remaining time under (from 0 to 9999 seconds) and If Capacity under (from 0 to 100%) are two extra conditions for remaining backup time and battery level that can trigger shutdown sequences before the "Shutdown after" period runs out
- Shutdown duration is the time required for complete shutdown of systems when a switch to backup time is long enough to trigger the shutdown sequences. It is calculated automatically at the maximum of Shutdown duration of subscribed clients but can be modified in the Advanced mode

• **Restart after** is the minimum shutdown time before restarting the UPS after a shutdown sequence. It is thus possible to limit repeated restarts that may be due to several successive utility failures.

If the Battery is charged for and If Capacity exceeds are two extra conditions for minimum battery level and maximum recharge time to be reached before restarting the UPS after utility restoration For controlled outlets (group 1 or group 2), the page enables programming of operation time and level in backup mode to manage outlet load shedding in the event of electric power failure:

- Switch Off after (from 0 to 65534). defines the time during which the outlet is supplied starting from the moment of utility failure. Caution, this time includes the outlet shutdown duration.
- Switch Off if capacity under is an extra condition for outlet shutdown that can trigger the shutdown sequence before shutdown duration runs out.
- **Shutdown duration** is the time required for complete shutdown of the systems supplied by the outlet when an outlet shutdown sequence is launched.
- It is calculated automatically using the maximum shutdown durations of subscribed clients.
 Switch On (from 0 to 65534). is the period between main output startup and startup of the relevant programmable outlet, therefore outlet startup can be delayed in relation to the main output.

Security: The administrator has to click on **Save** and enter his login/password to save any modifications. The default login and password are: **MGEUPS**

3.2.7 Viewing the alarms

Click on the "Alarm table" section in the menu to view the list of current alarms. The table of managed alarms is included in the <u>appendix</u>.

Note: The alarm number is not related to the SNMP trap number

Alarm Table

EXtreme 1000C				
Alarm ID	Alarm Time	Alarm Description		
5	2004/04/22 14:50:57	Output On Battery		
6	2004/04/22 14:51:10	Utility Failure		

3.3 Logs

3.3.1 Measurements

Click on the "Measurements" section in the menu.

The following measurements are saved and time-stamped:

- Input voltage": Value of the utility voltage supplying your UPS (average of 3 phases for UPS' equipped with a 3-phase input)
- "Input frequency": Value of the utility frequency feeding your UPS
- "Output voltage": Value of the output voltage of your UPS (average of the 3 phases for UPS' with a 3phase output)
- "Output load": Value of the percentage of load at UPS output (Value of the most loaded phase for 3-phase UPS')
- "Output current Ph x": Value of the output current for each phase on three-phase UPSs
- Battery capacity": Percentage of charge available in the battery
- "Remaining time": Estimation of the remaining backup time
- The save frequency of these values is defined in the "System" page (60 seconds by default). Approximately 1000 time-stamps are stored permanently on the card. The oldest time-stamps are automatically deleted.
- "Save" enables all saved values to be opened or saved in CSV format (compatible with Excel type spreadsheets)

"Clear" enables deletion of all records. The administrator must enter his login / password to validate this action if he has not already done so during the current session.

Measurements index page



Select the time range to view

2005/04/13

2005/04/13

16:32:00

16:33:00

380

380

50

50

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Remaining Time (min) 5 5

5

5

Galaxy 3000 10 kVA IPS Informations									
Log Date (yyyy/mm/dd)	Log Time (hh:mm:ss)	Input Voltage <i>(Volt</i>)	Input Frequency <i>(Hertz</i>)	Output Voltage <i>(Volt</i>)	Output Load (%)	Output Current <i>Ph1</i> (A)	Output Current <i>Ph2</i> (A)	Output Current <i>Ph3</i> (A)	Battery Capacity (%)
2005/04/13	16:30:00	380	50	380	20	23	24	25	50
2005/04/13	16:31:00	380	50	380	20	23	24	25	50

380

380

20

20

23

23

24

24

25

25

50

50

3.3.2 Event log

Click in the "Event log" section of the menu.

- Save Log" enables all values saved to be opened or saved in CSV format (compatible with Excel type spreadsheets).
- "Clear Log" enables deletion of all records. The administrator must enter his/her login / password to validate this action.

Event Log index page



Select the time range to view:

Event Log data

EXtreme 1000C

Date (yyyy/mm/dd)	Time (hh:mm:ss)	Event Description
2004/04/22	10:56:32	UPS communication restored
2004/04/22	10:57:13	Utility failure
2004/04/22	10:57:14	UPS off sequence started
2004/04/22	10:57:14	Outlet 1 off sequence started
2004/04/22	10:57:14	Outlet 2 off sequence started
2004/04/22	10:57:14	Output on battery

See the table of events generated in the UPS event table.

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3.3.3 System log

Click in the "System log" section in the menu.

- "Save" enables all values saved to be opened or saved in CSV format (compatible with Excel type spreadsheets).
- "Clear" enables deletion of all records. The administrator must enter his/her login / password to validate this action.

System Log index page



- From 2013/10/20 16:08:32 To 2013/10/20 16:08:32
- From 2004/04/21 11:23:37 To 2004/04/18 21:20:32
 From 2013/10/20 16:08:32 To 2013/10/20 16:08:32

Select the time range to view:

System Log data

EXtreme 1000C

Date (yyyy/mm/dd)	Time (hh:mm:ss)	Event Description
2003/10/14	14:31:03	Environment sensor commnuication restored
2003/10/14	14:31:03	Network link down
2003/10/14	14:31:09	Cold boot
2003/10/14	14:32:24	Network link up
2003/10/14	14:32:52	Network link down

See the table of events generated in the System Alarm Table.

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3.4 Notification

3.4.1 Email Notification

The card offers the possibility of redirecting UPS alarms to an e-mail server. The format of these e-mails is compatible with mobile telephone transfer systems using text messages (SMS).

Email Notification

Notified events		Recipient list
Battery operation		admin1@domain.com
Utility failure		recipient2@domain.com
Utility restored		recipient3@domain.com
UPS Off sequence in progress		recipientegroman.com
Low battery		
UPS alarms		Recipient : admin1@domain.com
Battery fault		Enabled V
Battery OK		
UPS overload		Attached 🔽 Measurements
UPS returns to normal load		files :
UPS fault	v	System log
UPS OK		Environment log
UPS communication failed		
UPS communication restored		Periodic every 0 day(s) at 📑
UPS battery charger is not active		Day of next report : - 💌
Output on bypass		
Bypass : Return on UPS		Test Save changes
Software alarms		
Firmware upgrade		Email Message Settings
Environment sensor communication failed		Configure SMTP Server on
Environment alarms		Network Settings
Configured on <u>Environment Se</u>	<u>ungs</u>	
Environment sensor notification		
Show advanced events	Set default	1

Notified events:

The left side of the page shows the events that can be notified.

By default, only the main events of battery operation and a few UPS alarms are accessible. All the events appear if the **Show advanced events** option is ticked off.

By default, two events are selected for notification. The user can modify this pre-selection by ticking other events or can, on the contrary, restore the initial configuration by clicking on **By default**.

Environment alarms: (accessible when Show advanced events option is ticked off)

Environment alarms must be selected to activate e-mail notification of events concerning the Environment Sensor. The detail of notified events is accessed via the <u>Configure Environment</u> link.

Recipient List:

On the right side of this page, up to four recipients can be configured to receive e-mails from the card. Each addressee has its own trigger events, selected from the left side of the page, for which an e-mail is sent. The card's log indicates e-mail transmission errors.

Each recipient is configured with the following parameters:

Recipient: this is the e-mail address of the person or department to receive the e-mail. The default value is *recipientx*@domain.com.

Attached files: The files selected (UPS measurements, Event log, System log or Environment measurements) are enclosed with each e-mail sent. The files are sent in CSV format.

Periodic report: In addition to the e-mails sent when events occur, a periodical e-mail containing the 4 log files can be sent to the recipient every *x* days at the time specified by the user. To configure the first transmission, specify the day, time and frequency of the next transmission in the **Day of next report** box. After this date, the page will show the date and time of the next transmission. Data are sent in CSV format.

Save: Saves any modifications.

Test: enables an e-mail to be sent to the recipient immediately. This is one way of checking e-mail transmission, particularly access to the SMTP server configured in "Network settings". A transmission report is added to the system log. In the event of failure, the card will repeat the transmission 3 times, at one minute intervals, before producing a transmission report.

The event label in the subject and text of the message is replaced with a test label.

If the user makes any modifications to the page, they must be saved before using the "Test" function.

E-mail message configuration: see next page

Network settings: enables the name of the SMTP server to be entered. See "Network settings"

Security: The administrator has to click on Save and enter his login/password to save any modifications. The default login and password are: MGEUPS

3.4.2 Email Message Settings

This page enables customisation of the content of the messages received by recipients of e-mails sent by the card.

Customisation is common to the four recipients that can be notified (see <u>E-mail notification</u>). Email Message Settings

EXtreme 1	1000C	<u>Help</u>
These setti	ings are common for all the recipients, which can be notified by E-mail.	
Sender :	ups@domain.com	
Subject :	MGE UPS Systems - <event message=""></event>	
	MGE UPS Systems	
	UPS name	
	UPS Location	
	🗹 Event message	
		
Message text :		Ţ
Save o	changes	

Sender

(32 characters maximum) identifies the source of the message. The default value is *ups*@*domain.com*. This field is free. However, depending on the type of SMTP server configuration, it is possible that the server checks that the domain name contained in the From address exists, and even that the user in the From address belongs to this domain.

Subject

enables the user to specify the subject of the e-mail to be sent. By entering some free text and selecting from several optional fields, if desired, the message subject is built:

- UPS name recalls the name of the UPS, can be selected or not.
- UPS location recalls the geographic location of the UPS (see System Settings), can be selected or not.
- Event message identifies the event generating the e-mail, can be selected or not.

Message text is a free zone.

The body of the e-mail sent is composed of:

- Message text, which is free text.
- the date and time of the event, as saved in the log.
- URL of the card, enabling a direct link with the card to be established.
- Attachments, as configured for the e-mail recipients .- duplication of the subject, as configured.

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De : upo@domain.com le

Pour :

cc : (ccc : Patrick VINCENT/FR/MGE-UPS/User/GIN)

Objet : MGE UPS Systems - EXtreme 1000C - Computer Room - Utility failure

MGE UPS SYSTEMS 140 Avenue Jean Kuntzmann 38 443 Montbonnot

MGE UPS Systems - EXtreme 1000C - Computer Room - Utility failure Date (yyyy/mm/dd):2004/02/13 Time (hh:mm:ss):16:33:49 http://172.17.23.209

- MEASUREMENTS_2004021316.CSV

3.5 Configuration

The parameters of this menu can only be modified after entering the "User Name" and "Password". The following screen is proposed automatically:

Enter Net	Enter Network Password					
?	Please type yo	our user name and password.				
S.	Site:	172.17.23.224				
	Realm	MGEUPS				
	<u>U</u> ser Name	MGEUPS				
	Password	XEEXX				
	Save this p	password in your password list				
		OK. Can	icel			

User Name and password by default are: MGEUPS

Each field accepts up to 10 characters max.

After entering the login and password, these identifiers remain active as long as the browser is open, so you only have to enter them once.

If the browser is closed, they will have to be re-entered.

Tick the "Save this password in your password list" box if you want to avoid systematic re-entry.

An error in either field results in systematic rejection of the requested action (save, page access, card reboot, etc.). After three unsuccessful attempts, the browser must be rebooted.

These two fields do not travel "decoded" on the IT network, they are encrypted with an MD5 type algorithm, ensuring total confidentiality.

3.5.1 Network Settings

Click on the "*Network*" section in the menu.

This menu enables the administrator to configure the network parameters of the card and authorisation of the remote upgrade of the embedded system.

Network Settings

EXtreme 1000C		<u>Help</u>
IP Address :	172.17.20.125	
Subnet Mask :	255.255.248.0	
Gateway Address :		
Hostname :	upsCAB0	
Domain Name :	ups.domain.com	
Telnet Connection :	Enabled 💌	
BootP/DHCP :	Enabled 💌	
Network Upgrade :	Enabled 💌	
Primary DNS Server :		
Secondary DNS Server :		
SMTP Server (for Email Notification) :	smtpserver.domain.com	

Authentication : \square

Save changes

- IP address: The IP address of the card (e.g.: 172.17.23.205).
- **Subnet Mask**: The mask of the sub-network of your network (e.g.: 255.255.255.0).
- **Gateway Address**: Indicate the IP address of the gateway to access the stations located outside the card's sub-network (e.g.: 172.17.1.24).
- Hostname must be suited to the card. This is the first part of the full qualified domain name, used by the DNS (name must be compatible with DNS rules)
- **Domain name** is the domain to which the card belongs. This is the part of the full qualified domain name

that follows the host name and is used by the DNS. The default value of the two parameters comprising the

full qualified domain name: ups.domain.com

TELNET connection: Authorises (choose enable) remote connection with a terminal to access the maintenance menu.

See "Configuration in local mode and via Telnet," for more information

BootP/DHCP: Authorises (choose enable) configuration of network parameters with your BootP/DHCP server when the card is booted

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Mode of card operation with server: after any reboot, if this option is enabled, the card tries to recover the network parameters from the server for 10 sec. If no response is received from the server, the card boots with the last saved parameters from the previous start. These parameters are those shown on the page The default value for this parameter is "Enable"

. Note:

The IP address supplied by the DHCP server must be fixed to maintain connection with the clients installed on the stations to be protected.

- Network Upgrade: Authorises (choose enable) remote upgrading of the embedded system on the card using the Mupgrade tool. Read the "Maintenance" section for more details.
- Primary DNS server: contains the IP address of the main DNS server ensuring conversion of the domain name to IP address.
- Secondary DNS server: contains the IP address of the secondary DNS server ensuring conversion of the domain name to IP address if the primary DNS server is not available.
- SMTP server: contains the name or IP address of the local server with which the card connects to send emails.

It may be filled in either as host + domain name (DNS resolution), or directly with the IP address The default value is *stmpserver.domain.com*. The card uses port 25 to send e-mails.

The Authentication option must be selected if the SMPT server requires this parameter for query submission (see the RFC 2554 for SMTP authentication) for commercial reasons, access control, etc. When authentication is selected, the User and Password parameters must be specified for identification with the local SMTP server.

Default values are MGEUPS/MGEUPS.

Note: The card must be rebooted after any changes to these parameters. See <u>"System"</u>

Security: the administrator must click on Save and enter his login/password to save any modifications.

3.5.2 System

Click the "System" section in the menu.

This menu enables the customisation of the information on the UPS properties and Environment pages.

System Settings

EXtreme 1000C	Help
UPS Contact :	Conputer Room Manager
UPS Location :	Computer Room
History Log Interval (Sec) :	60
Refresh Rate (Sec) :	10
Default Language :	Auto 💌
Environment Log Interval (Sec) :	300
Environment Refresh Rate (Sec) :	60
Environment Input grace period (Sec) :	1
	Save changes
	Reset Communication
🗖 Keep TCP/IP parameters	Factory Reset

- UPS contact: This text field is limited to 32 characters. Enter the name of the person responsible for UPS administration at IT network level and/or electrical maintenance. This field does not appear on any other Web page. By default, its value is "Computer Room Manager".
- UPS location: Enter a description (limited to 32 characters) of the location of the UPS in your installation (e.g. Computer room E1-C066). This text is displayed on the home page at the top right, above the name of the UPS. Its value by default is "Computer room".
- History Log interval: [5 to 99999 seconds]. Measurement save period. Default value = 60 sec.
- **Refresh rate:** [5 to 99999 seconds]. Home page and alarms table refresh period. Default value = 10 sec.
- Default language: Enables initialisation of the browser language at card connection.
 Auto: Automatically displays the Web page texts in the same language as your browser. If the Network Management Card is not able to display the recognised language, the pages will be displayed in English. Choice of one of the available languages: English, French, Italian, German, Spanish changes the language of the html interface pages
- Note:

Alarm notification remains in English / French (reboot the browser after modification). SNMP message remain in English.

- Environment log interval: [from 5 to 99999 sec]. Temperature and humidity measurement save period. Default value = 300 sec. (only visible if the sensor is present).
- Environment refresh rate: [from 5 to 99999 sec]. "Environment status" page refresh rate. Default value
 = 60 sec. (only visible if the sensor is present).
- Environment input grace period : [from 0 to 9 sec]. Period during which a status change by one of the inputs is not considered. Default value = 1 sec. (only visible if the sensor is present).
- "Reset communication" button: performs a remote reboot of the card without modifying the configuration. This action is compulsory for consideration of any changes made on <u>the "Network settings</u>" page. Security of this operation is ensured by requesting Login and Password.
- "Fatory Reset" button: enables restoration of the default configuration of all the card's parameters. The TCP/IP parameters: IP address, subnet mask, gateway and BootP/DHCP value are maintained if the "Keep TCP/IP parameters" option is selected. Security of this operation is ensured by requesting Login and Password. Default login and Password are: MGEUPS Note:

If any of these parameters are changed, the card must be rebooted.

3.5.3 Notified Applications

Click the "Notified Application" section in the menu.

Security: the administrator has to enter his login/password to view this information.

This menu enables:

- The addition of the supervision stations receiving traps and configuration of the trap type.
- To list all the Notified Applications and the main parameters.
- Simulate events to test notification and shutdown of the Notified Applications.

Up to 50 destinations can be managed by the card.

The card is compatible with the **Network Shutdown Module** and with the legacy SNMP UM-Client **Note:** It is not necessary to add the **Network Shutdown Modules** protecting your servers in this list as it is done automatically.

Notified Applications

EXt	EXtreme 1000C Help						<u>Help</u>	
All	Nr	Hostname or IP Address	Application N	ame	Output	<u>Configuration</u>	Shutdown Duration (sec)	Shutdown After (min)
	1	MISFR0079F	Shutdown Module	V2.5	Master	Central	120	
	2	MIS4585G	HP OV					
Select the applications to be removed.								
Sele	Select the applications to be tested.			Utilit	ty failure 1	Fest	Shutdown	Test
Select the Network Management System to be modified.		ystem	Modi	fy NMS		Add NMS		

Select an entry in the list to modify the values in the edit zone at the bottom of the page. Note that the Network Shutdown Module and the UM-Client must not be manually modified.

The applications in the table appears in the order they have subscribed to the card. Following informations are displayed :

- **Nr** : is the index where the application is stored into the table.
- Hostname or IP Address : By priority the hostname of the computer is displayed when the IP address can be converted into a hostname with a DNS server or if the application has been entered as a hostname (see page Network Management System settings). Otherwise the IP address is displayed.
- Application Name : sent by the application at subscribe time or manually entered.
- **Output :** is the number of the output from which the client is powered.
- **Configuration :** shows where the parameters of Network Shutdown Module comes from : **Local**(coming from the application) or **Central**(coming from the card).
- The Central Shutdown Configuration is available by clicking on Configuration link.
- **Shutdown duration :** is the shutdown duration necessary to properly shutdown the computer.
- **Shutdown after :** is the time available to the user from the Power failure until the launch of the shutoff sequence of the UPS. This parameter is optionnal.

Many actions are available on this page :

- Remove : Depending on the kind of application, the selected ones will definitively disappear from the table as SNMP applications, or they will disappear and automatically re-subscribe as the Network Shutdown Module application.
- Utility failure Test : Two alarms 'Utility failure' and 'Utility restored' spaced of 60 seconds will be sent to the applications selected, making sure that the applications can be reached over the network.
- Shutdown Test : This test simulates a UPS on battery operation, it sends alarms to the selected applications. It enables an easy check to see if the server protection works correctly.- No intervention on the UPS is required.
 - Simulated alarms will be processed by the applications selected only.
 - Warning :This test will generate a REAL shutdown sequence of servers on which Network Shutdown Module is running.

Add NMS allows to add a SNMP trap receiver as a Network Management System.

Modify NMS allows to modify a SNMP trap receiver.

Both buttons makes appear a new window where it is possible to enter the Application name, the Hostname or IP Address, the Trap community and the severity.

Network Management System Settings

EXtreme 1000C	
Nr :	2
Application Name :	HP OV
Hostname or IP Address :	MIS4585G
Protocol :	SNMP V1
Trap Community :	public
Severity :	2-Severe
Cancel	Save changes

Trap community indicates the name of the SNMP community

For more details, read the MIB description document: 34003627z jaa.pdf , available in the <u>Embedded</u> zone of the <u>www.mgeups.com</u> site.

3.5.4 Central Shutdown Configuration

Click the "Notified Application" section in the menu then in "Configuration".

Central Shutdown Configuration

EXtreme 1000C		<u>Help</u>
This configuratio	on will be used by the Network Shutdown Modules, on next connection.	
Shutdown Parameters :	Shutdown After : 30 min Shutdown Duration : 120 sec	
Broadcast :	✓ Administrators✓ Users	
	Save changes	

This page is used to define either the shutdown or the notification settings used by the Network Shutdown Modules that connect to Network Management Card. These settings are used by the Network Shutdown Modules if they are in centralized-configuration mode or if their configuration is not valid.

Shutdown After (time before shutdown) This is the time in seconds that the system waits following failure of AC power before initiating the system-shutdown procedure. This value must be selected to provide users with enough time to close their applications and disconnect, but within the battery backup time provided by the UPS.

If another criterion occurs before the end of the shutdown timer, the shutdown procedure is immediately run.

This parameter is optional, uncheck it to invalidate

- Shutdown Duration : This is the time in seconds required by the system to go through its shutdown procedure.
- Broadcast : Send network notifications to the Administrators and Users groups on events

If you wish to set up a new configuration for the Network Shutdown Modules already set to centralizedconfiguration mode, proceed as indicated below.

- Change the Network Shutdown Module parameters in the page "Central Shutdown Configuration".
- Click the **Save** button. Open the List of notified applications.
- Select the Network Shutdown Modules to receive the new configuration.

Press the button "Remove" They reconnect and use the new configuration

3.5.5 Access control

Click the "Access control" section in the menu.

To access this page, the login and password are systematically requested if they have not already been entered.

This menu enables configuration of the different parameters enabling secure access to the card via a browser or SNMP.

Access Control

Save changes

EXtreme 1000C	H	elp
Enter New Manager Login :	MGEUPS	
Enter New Password :	•••••	
Confirm New Password :	•••••	
SNMP Access Control	Read/Write -	
		_
Current community Read-Only is :	public	
Change Community Read-Only :	public	
Current community ReadAWrite is :	nublic	1
Change Community Read/vvrite :	Ibriblic	
Change Trap Port Number :	162	
SSL Activation		
Authentification for All Html Pages		

- Enter New Manager Login: Text field limited to 10 characters. Enables secure access and modification of pages. Default value "MGEUPS".
- Enter New Password: Text field limited to 10 characters. Enables secure access to the sections of the Configuration menu. Default value "MGEUPS".
- Confirm New Password: Text field limited to 10 characters. Must be strictly identical (including upper/lower case) to the field above .
- SNMP Access Control: permits to limit or disable SNMP access.
 - Read / Write: All SNMP operations are allowed
 - Read only: only read operations can be done. . When selecting this mode,
 - Disable: Card doesn't manage SNMP
- Current Community Read-only is: Enables read-only SNMP access control (GET). Default value "public".
- Change Community Read-only: Text field limited to 31 characters. This field is only validated after clicking on "Save". Default value "public".
- Current Community Read/Write is: Enables read and write SNMP access control (GET and SET). Default value "public".
- Change Community Read/Write: Text field limited to 31 characters. This field is only validated after clicking on "Save". Default value "public".

- Change Trap Port Number: Numeric field limited to 65534. Enables forwarding of traps sent by the card to a port other than the port usually used for SNMP. Default value 162.
- SSL Activation: When selected, access to Web interface is made in secure mode (https). Telnet access is disabled and the card is accessible in SSH.

Connections with Network Shutdown Modules stay in standard mode (secure TCP)

SSL Security Implementation

	SSL	→version 3.0
	Method	→ TLS_RSA_WITH_RC4_128_MD5
	Auth	→ RSA
	Key Exchange	→ RSA
	Encryption	→ RC4_128
	Digest	→ MD5
SSH Security Implementation		
	SSH v1	
	Method	==> SSH_CIPHER_3DES

Encryption ==> Triple_DES in CBC mode

This change takes effect after a card reboot.

Authentication for all html pages : Login/password Authentication is required for all pages.

3.5.6 Time

Click the "Time" section in the menu.

This menu enables initialisation of the date and time of the card in three different ways.

Setting Time

EXtren	1e 1000C		<u>Help</u>
parrent Date :	t Date and Time (yyyy/mm/dd) 2005/05/03	Time :	(hh:mm:ss) 11:17:36
Setting	Time		
C Set	t manually (yyy/mm/dd) 2005/05/03] Time :	(hh:mm:ss) 11:11:29
O Syr	nchronize with corr	nputer time	
Date :	(yyyy/mm/dd) 2005/05/03	Time :	(hh:mm:ss) 11:17:38
⊙ Syr	nchronize with NTP) server	
Na	me or IP Address :	172.17.20.212	
Tin	ne Zone :	(GMT+01:00) Bru	ssels, Copenhagen, Madrid, Paris 📃 🔽
(only required when using NTP serve		sing NTP server)	
~	🗹 Daylight Saving Time		
Sav	e changes		

- Synchronise manually: Enables initialisation of the date and time of the card, with the values entered in the Date and Time fields. Values are updated after clicking the "Save" button.
- Synchronise with computer time: Enables the date and time of your PC to be transferred to the card. This transfer is made after clicking on the "Save" button. Time is not adjusted regularly, it is set one time after clicking the "Save" button.
- Synchronise with an NTP server: Enables connection with a time server, either available on the company's internal network or on the Web. This server communicates GMT time. The IP address of the time server must be entered, and the time zone of your geographic area must then be selected from the list. Connection is made with the server and the date and time are set after clicking on the "Save" button. Time is updated every hour.

The card uses the NTP protocol (UDP 123 port) and the firewall must be set accordingly, no error message is generated if the time server contact fails

Daylight Saving Time: Enables corrections due to summer / winter time changes, this option must be supported by the NTP server.

Note 1:

Time drift is related to card electronics. It may be up to a maximum of +/- 2min/month.

3.6 Environment

The environment sensor is an option that enables temperature and humidity to be measured, and indication of the position of two external contacts. It is connected with a standard network cable to the **Card Settings** port of the Network Management Card.

On startup, the card automatically detects sensor presence. The main menu then displays an additional section "Environment" with the following elements:

- Status
- Configuration
- 🕨 Log

Note 1 This function is only accessible with the DA version software (or superior) for the card. This software can be downloaded on the <u>www.mgeups.com</u> site, from the <u>download</u> section.

Note 2: To switch the serial port to the configuration mode, just disconnect the sensor cable and reinitialise the card by pressing "Reset". The reverse operation must be performed to manage the environment sensor once again.

3.6.1 Characteristics

- Temperature measurement from 0 to 70 °C with +/- 1°C accuracy
- Humidity measurement from 0 to 100 % with +/- 6 % accuracy
- Min. / max. time-stamped function for temperature and humidity
- Choice of displaying temperature in Celsius or Fahrenheit
- High and low thresholds, hysteresis and offset adjustment via Web interface
- Possibility of notification of status changes by e-mail, SMS or SNMP trap
- Position detection of 2 dry contacts (maximum sensor/contact distance: 20m)
- Name and status of each contact can be configured
- Recording of events and measurements in the card log
- Possibility of shutting down the installation safely if one of the thresholds is exceeded or if a dry contact closes

Connection to the Network Management Card by CAT5 straight RJ45 network cables (maximum card/sensor distance: 20m)

3.6.2 Environment status

Environment Status



For both measurements, a graduated gauge proposes the following functions: The cursor indicates the current value.

Two red zones to the left and right represent the high and low thresholds that can be set on the <u>Environment</u> <u>Settings</u> page.

When the measured value enters one of these zones, a alarm can be notified (see **Notification** parameter in the <u>Environment Settings</u> page).

Time-stamped minimum and maximum temperatures show the extreme values recorded since the last **Reset Min/Max**, a thin dotted line shows their positions on the gauge.

Min and Max can be forced at any time to the current value by clicking on the Reset Min/Max button.

Calibrate: the sensor is calibrated in the factory, but the user can apply an offset to adjust the measurement. **Input # 1** and **Input # 2** show the position of the two contacts acquired by the sensor.

The position is displayed with the parameters entered in the Environment Settings page.

The last status change of each contact is time-stamped.

The Internet browser updates this page regularly according to the **Environment refresh rate** parameter on the <u>System settings</u> page.

3.6.3 Environment Settings

Environment Settings

EXtreme 1000	C				ļ	Help
Sensor name:	Environment sens	sor		Notification	System Shutdown	
Temperature	High threshold:	40		V	V	
°C ▼ °C	Low threshold: Hysteresis:	5			Π	
Humidity	High threshold:	90 %	_			
	Low threshold:	5 %			Π	
Input #1:	Input#1	closed when	n closed			
		open whe	n open		Π	
input #2:	Input #2	closed when	n closed		Π	
		open when	n open			
🗹 Show adva	anced parameters	Save changes	L 1			

The environment sensor measures temperature, humidity and gives the status of the 2 contacts (used for door, alarms or generator unit).

The temperature and humidity thresholds can be adjusted and can trigger notification and correct shutdown of the protected system.

The **Sensor name** is the function name given to the sensor, usually it enables location of the sensor. **Temperature:** choose the temperature unit (°C or °F) from the selection box.

High threshold: if this value is exceeded, a **notification** is sent if this is validated. Default value is 40 °C / 104 °F.

Low threshold: if this value is exceeded, a notification is sent if this is validated. Default value is 5 °C / 41 °F.

Hysteresis must be set to prevent multiple notifications if temperature fluctuates around a threshold. Default value is 2 °C / 3.6 °F. (Advanced parameters)

The high alarm cannot be reactivated while temperature remains above the *High threshold – Hysteresis* value.

The low alarm cannot be reactivated while temperature remains below Low threshold + hysteresis value.

Humidity

High threshold: if this value is exceeded, a **notification** is sent if enabled. Default value is 90%. **Low threshold:** if this value is exceeded, a **notification** is sent if enabled. Default value is 5%.

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Hysteresis must be set to prevent multiple notifications if humidity fluctuates around a threshold. Default value is 5%. (Advanced parameters)

The high alarm cannot be reactivated while humidity remains above the *High threshold – Hysteresis* value. The low alarm cannot be reactivated while humidity remains below *Low threshold + hysteresis* value.

Input No 1 and Input No 2: enter an identifier corresponding to the acquired contact (e.g.: rack door, air conditioning, generator unit, etc.). Max. length is 28 characters. If contact closed and if contact open: are the names associated to the two contact positions. (e.g.: "open" and "closed" for a door, "On" and "Off" for a generator). Each status change triggers a notification if enabled.

Notification includes: Log, Notification by e-mail and generation of SNMP Trap. The list of messages is given in the <u>appendix</u>.

System shutdown can be triggered for each notification if this option is enabled. If notification is disabled, the Shutdown option cannot be used. (Advanced parameters)

Security: the administrator has to click on Save and enter his login/password to save any modifications.

3.6.4 Log

Environment log

Xtreme 1000C			
Log Date (yyyy/mm/dd)	Log Time (hh:mm:ss)	Temperature (°C)	Humidity (%)
2005/04/14	14:30:00	25.1	27
2005/04/14	14:35:00	25.2	27
2005/04/14	14:40:00	25.2	27
2005/04/14	14:45:00	25.2	27
2005/04/14	14:50:00	25.2	27
2005/04/14	14:55:00	25.3	27
2005/04/14	15:00:00	25.3	27

The environment sensor's two measurements, Temperature and Humidity, are recorded at an interval defined by the **Environment log interval** parameter on the <u>System settings</u> page.

By default, this period is 300 seconds.

Each measurement is dated and stored in the log of the UPS' communication card.

The size of log files is limited by a time indexing system.

The user can Save the log on his workstation at any time, in a CSV format file.

He can also **Clear** the files contained in the card to reset the log.

4 Servers protection

4.1 Set-up of the shutdown parameters

The Network Shutdown Module, on protected server boot, subscribes itself automatically to Notified Applications list and sends its essential data:

- **IP** address or name of the server on which it is installed, to be notified by the card of any power events
- Time required to shutdown the server (Shutdown Duration, configurable in the Shutdown Module "set-up" menu):

The card takes into account the longest shutdown time of all the Network Shutdown Modules subscribed to manage UPS shutdown without affecting any of the servers protected.

In case of a major power event, the Shutdown Module receives messages from the card and regularly checks its accessibility. The most important messages can generate actions and are sent back to the administrator and users via the network.

When the server shuts down, the Shutdown Module unsubscribes itself from the Notified Applications.

4.1.1 Shutdown criteria managed by the Management Card

During an extended power failure, three criteria may cause the server shutdown procedure to be initiated. If several criteria are selected, the first criterion encountered will launch the shutdown procedure. At the end of the shutdown procedure, when all servers have been shut down, the UPS may shut down to avoid unnecessary discharge of its batteries, depending on its configuration.

4.1.1.1 Backup time before initiating the shutdown procedure (Shutdown After)

When the UPS switches to battery, the **Network Management Card** starts the Shutdown Timer countdown and launches the system shutdown procedure at the end of the countdown.

This value must be chosen so that users have time to complete their tasks and disconnect, without exceeding battery backup time.

By default, this value is set to 30 minutes. Since GA release, this criterion is not selected in the default configuration

Note 1:

The Network Shutdown Module can also manages its own Shutdown Timer (configurable in the Shutdown Module "set-up" menu)

Note that if this criterion is selected to initiate system shutdown, automatic system reboot when power is restored is not guaranteed (e.g. power restoration if only this system was shut down). By default, this parameter is not selected.

4.1.1.2 Initiating the shutdown procedure when the battery level is lower than: (if capacity under)

When the card detects that the remaining backup time percentage is less than the configured level, the shutdown sequence is started.

By default, the card uses the value set in the UPS.

Note:

Certain types of UPS only accept pre-defined minimum battery level values (e.g. : 20% or 40% for COMET and PULSAR EXtreme). Check the UPS documentation.

4.1.1.3 Shutdown when backup time is less than

When the Network Management Card detects that the percentage of backup time remaining is less than the value set, the shutdown sequence is started.

4.1.1.4 Shutdown duration

Duration required for the systems protected by the Shutdown Modules to shut down (in seconds).

4.1.2 Specific set-up for long autonomy installation (> 30 mn)

On installation where the backup period is longer than 30 minutes, the Network Management Card will initiate automatically a shutdown at the end of the shutdown timer if this parameter is selected on the "Shutdown parameters" page.

4.1.3 Controlled outlets

Some UPS models are equipped with outlets (typically 2), that can be controlled individually (while still remaining dependent on the main UPS control).

Shutdown of the main outlet systematically causes shutdown of the programmable outlets.

Depending on the UPS range, the following notation is used to mark these outlets:

Main outlet: Main or 1
Programmable outlet 1
Programmable outlet 2
2 or 3

4.1.4 Connecting a server protected by UM-Client to a programmable outlet

Only UM-Client is compatible with the programmable outlets, the Network Shutdown Module will be compatible with release 3.0.

After connecting the server electrically to one of the controlled outlets, UM-Client must be informed of the outlet number to which it is connected.

Start UM-Editor (installed with Solution-Pac / WAN), select the "**Switchable plug**" box and specify the outlet number (1=main, 2 or 3) in the "**Receptacle Number**" field.

UM-Client General Parameters				
^D arameter filename :	\upsman\umclient\umc	_par		
Agent IP address	172.17.23.205			
Community name	public			
Automatic startup				
Delay after boot	120 sec.	Interval between mes	ssages 1 min.	
Shutdown duration	60 sec.	VA Rating	200 VA	
Shutdown timer	31 min.	🗹 Switchable plug		
Grace period	1 min.	Receptacle number	2	
Modify UM-Client ge	neral parameters	Press F1 for help		

4.1.4.1 Load shedding or sequential shutdown

It is possible to optimise backup time by shutting down non-priority equipment or sequencing the shutdown of several devices.

Two shutdown criteria are possible:

Shutdown of outlets after a set battery back-up time (ShutOff Delay)

Shutdown of outlets at a given battery discharge level (ShutOff Level)

It is possible to specify values for both criteria. The first criterion reached will initiate server shutdown.

4.1.4.2 Sequential startup

It is possible to delay outlet power-on to reduce inrush currents on startup or to sequence the startup of several devices.

Outlet startup after a given time is based on startup of the main outlet (Restart delay)

4.2 The different server and UPS shutdown sequences

4.2.1 Extended power outage, shutdown initiated by the Shutdown Timer

During battery backup time, the **Shutdown Timer of the Network Management Card** is reached: after a userdefined backup time period, the shutdown of all servers is initiated, followed by the UPS shutdown (depending on its configuration). The UPS restarts when utility power is restored (depending on its configuration).

- Shutdown Duration: Maximum value of shutdown times of the Network Shutdown Modules and UM-Clients subscribed to the card and depending on the main UPS outlet. This value is updated each time a client subscribes/ unsubscribes.
- Shutdown Duration 1 (2): Maximum value of shutdown times of the UM-Client subscribed to the card and dependent on outlet 1 (2). This value is updated each time a UM-Client dependent on outlet 1 (2) subscribes /unsubscribes.

Note: During battery operation, these values are not updated.

4.2.1.1 Main UPS outlet

Shuts down after the ShutDown Timer + Shutdown Duration after having stopped the servers Restarts when utility power is restored (possibility of programming a restart delay)



4.2.1.2 Programmable outlet 1

Shuts down after Shutoff Delay 1 after having stopped the servers dependent on outlet 1 Restarts when utility power is restored by applying Restart Delay 1



4.2.1.3 Programmable outlet 2

Shuts down after Shutoff Delay 2 after having stopped the servers Restarts when utility power is restored by applying Restart Delay 2



4.2.2 Extended power outage, shutdown initiated by the "Low battery power" message

When the "Low battery power" message is displayed, the UPS is shut off after taking into account the shutdown duration of the servers.

"Low battery power": The message appears if either of the two following criteria is checked:

- Low Battery Level
- Minimum remaining backup time (Low Battery Delay)

4.2.2.1 Main UPS outlet



4.2.2.2 Programmable outlet 1



4.2.2.3 Programmable outlet 2



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		Netwo Manag User Ma	rk gement Cards anual
UM-Client	Shutdow		Rebo
Outlet 2		OFF	

4.2.3 Extended power outage, shutdown initiated by the Shutdown Timer, but utility restoration before the end of the Shutdown Duration

If utility power is restored before the end of the Shutdown Duration, the UPS is shut off after the Shutdown Duration for a period equal to the forced reboot time delay



4.2.3.2 Programmable outlet 1



4.2.3.3 Programmable outlet 2



4.2.4 Off/On command

Off/On command is sent from the "UPS control" page After a power on, controls are disabled during 120 secondes to allow the server to reboot.

4.2.4.1 Main outlet

Outlet 1



OFF

4.2.4.3 Programmable outlet 2



5 Configuring a set of cards with Mupgrade

This feature is particularly useful to configure large UPSs installed base.

The Remote configuration features of Mupgrade allows you to import, modify and export configuration files from and to Network Management Cards.

Configure all your Network Management Cards in four step :

- 1. Configure a Network Management Card located on the network through the html interface to create a master configuration..
- 2. Import this configuration from the master card in Mupgrade.
- 3. Edit and change some parameters , **select the fields which must be overwritten in the destination cards** and save the new configuration in a file.
- 4. Export the new configuration to other cards which have same firmware release as the master card

Read the relevant documentation available for download on the <u>www.mgeups.com</u> web site, in the "<u>Download</u> <u>area – embedded Software</u>" section.

6 Configuration in local mode and via Telnet or SSH

6.1 Configuration in local mode

- Use the cable supplied with the card.
- Connect the card to a computer equipped with a hyper-terminal type emulator. The serial link should be set at 9600 bauds, 8 bits, no parity, 1 stop bit and no flow control.
- Check that UPS power is on.
- A few seconds after terminal opening, press the "*Enter*" button. The menu asks you to enter your password (MGEUPS by default), and then press "*Enter*".
- The card will disconnect itself after 3 minutes of inactivity.
- The menu is in English only.

+=====================================	
+ + Enter Password: ******	
+=====================================	
+ 1. Agent Configuration 2. UPS Parameters 3. Access Control Table	
4. Reset Configuration To Default5. Reset Agent0. Exit	

Please Enter Your Choice =>

6.1.1 Choice 1: SNMP agent configuration menu

The blue lines are those displayed on screen.

[Agent Configuration Menu] L =============================++ SNMP/Web Agent Version : GA (SN 49DC40116) Indicates the version level of the software and the serial number of the card. : 00 E0 D8 09 85 78 Ethernet address MAC address of the card. **Agent BIOS Version** : AB Version number of the BIOS. 1. IP Address : 172.17.133.120 To change the IP address of the card, press "1" then "Enter". Specify an IP address, then press "Enter'. 2. Gateway Address : 172.17.1.1 Enter the name of the gateway to be used to communicate with other sub-networks. 3. Network Mask : 255.255.0.0 Enter the mask of the sub-network defining the user group to which the card is connected. 4. sysContact : Computer Room Manager Enter the name of the person responsible for the UPS. : MGEUPS 5. sysName Enter a string of characters to identify the UPS. 32 characters maximum 6. sysLocation : Computer Room

Enter a string of characters to identify the installation location of the UPS. 32 characters maximum 7. Community Read-Only : public Enter the name of the read-only community (by default = public) 31 characters maximum

8. Community Read/Write : public Enter the name of the read/write community. This name is used by the UM-Clients to subscribe to the table of notified Clients. It is recommended to personalise this name. Value by default "public".

31 characters maximum

9. HTTP Login Username

Text field limited to 10 characters. Enables secure access to the sections of the Configuration menu. Default value "MGEUPS".

: MGEUPS

a. Manager Password

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: *

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Text field limited to 10 characters. Enables secure access to the sections of the Configuration menu. Default value "MGEUPS".

b. BOOTP/DHCP Enabled

: Enabled

Authorises the configuration of network parameters with your BootP/DHCP as a startup mode (choose enable). Card operating mode with the server: after all reboots, the card (if this option is enabled), attempts to recover the network parameters from the server for 10 seconds. If no response is obtained from the server, the card boots with the last parameters saved from the previous start.

0. Return to previous menu

Goes back to the previous menu.

6.1.2 Choice 2: UPS parameters

The blue lines are those displayed on screen.

-=====================================			
SNMP/Web Agent Version	: CAb8 (SN 49DC40116)		
Ethernet address	: 00 E0 D8 09 85 78		
Agent BIOS Version	: AB		

1. Log Periodicity

Value between 20 and 99999. Enables initialisation of the save frequency of Measurements, Events and

System in the Log menu. Default value = 60 sec.

: 60

: 162

2. Trap Port Number

Numeric field limited to 65534. Enables forwarding of the traps sent by the card to a port other than the one usually used for SNMP. Default value 162

3. System Date (yyy/mm/dd): 2003/06/10Enables adjustment of the date: 14:47:53Enables adjustment of the time: 14:47:53

0. Return to previous menu

6.1.3 Choice 3: Access control

+=====================================	Commu	nity String Access	======================================	
[1] 0.0.0 [2] 0.0.0 [3] 0.0.0 [4] 0.0.0	public public public public	NotAccess NotAccess NotAccess NotAccess NotAccess	τ	
COMMANDS - 1. Modify - Modify an entry of table 2. Reset - Reset an entry to default from table 0. Return to previous menu				

Please Enter Your Choice =>

This menu enables configuration of access to the four supervision stations (identified by the IP address) with read/write community names different to those already defined in the card "1" menu. First enter the figure corresponding to the command to be carried out, then the number of the target input. The example below shows how to configure the read/write rights for a station (172.17.1.1) with a community name **MyCom:**

Please Enter Your Choice => 1 Entry Number : 1 Enter IP address : [0.0.0.0] 172.172.1.1 Enter Community String : [public] MyCom Select Access Type -[NotAccess]

- 1. Read
- 2. Read/Write
- 3. NotAccess

Please Enter Your Choice => 2

+======================================			+
IP Address	Community String	Access	I
+==================			=======================================
[1] 172.172.1.1	MyCom	Read/Write	

6.1.4 Choice 4: Restore default configuration

Use this function to restore the card's factory configuration. Reboot the card so that the network parameter changes are taken into account.

6.1.5 Choice 5: Reset the card

Use this function to reboot the card

6.2 Configuration via Telnet

You can access the configuration menu (see "<u>configuration in local mode</u>" section) from a station equipped with the Telnet protocol.

As soon as the card is accessible on the network, enter the command:

telnet < card IP address > to access the menu.

The password defined by default is MGEUPS. The card will disconnect automatically after 3 minutes of inactivity.

6.3 Configuration via SSH

You can access the configuration menu (see "<u>configuration in local mode</u>" section) from a station equipped with the SSH protocol when https option is selected. The NMC implements SSH V1 and 3DES encryption cipher only, connection use port 22.

when user connect to NMC by SSH, the screen will hold about 10 seconds for process encryption cipher.

6.3.1 PuTTY SSH Client Program

PuTTY is a free implementation of Telnet and SSH for Win32 and Unix platforms, along with an xterm terminal emulator. You can get the PuTTY by http://www.chiark.greenend.org.uk/~sgtatham/putty/ Here after, we will show you how to set up PuTTY programme for connecting to NMC card by SSH V1 protocol.

Execute PuTTY and select the following options:.

🞇 PuTTY Configuratio	n	<u>×</u>
Category:		
E- Session		Basic options for your PuTTY session
Logging		Specify your connection by host name or IP address
Terminal		Host Name (or IP address) Port
- Neyboard Roll		172.17.21.176
- Features		Protocol
⊡ · Window		O <u>R</u> aw O <u>I</u> elnet ORlogin (⊙SS)H
- Appearance		
- Behaviour		Load, save or delete a stored session
Translation		Saved Sessions
Selection		
En Connection		Default Settings Load
Data		Save
Proxy		
- Telnet		Delete
Rlogin		
E SSH		
Auth		Close window on exit:
		C Always C Never 💿 Only on clean exit
Tunnels	•	
About		<u>O</u> pen <u>Cancel</u>

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Select SSH :



and Clic on « Open » to start connection



7 Maintenance

7.1 Software upgrade

7.1.1 Card firmware upgrade using Mupgrade (Windows)

This feature is particularly useful to upgrade a large UPS installed base in one operation.

Read the relevant documentation available for download on the <u>www.mgeups.com</u> web site, in the "<u>Download</u> <u>area – embedded Software</u>" section.

7.1.2 Card software upgrade via TFTP (UNIX and Windows)

Upgrading is also possible with TFTP command.

Generic command is: tftp -i @IP put nmc_fb.bin <u>upgrade@password@username</u>

Where: -i indicates binary mode @IP is the address of the NMC card nmc_fb.bin is the firmware name @password value defined in the acces control page @username value defined in the acces control page

Check syntax depending of your operating system

7.1.3 Recovery tool software via the serial link

Read the relevant documentation available for download on the <u>www.mgeups.com</u> web site, in the "<u>Download</u> <u>area – embedded Software</u>" section.

8 Appendices

8.1 Tables of alarms and events

8.1.1 Alarm table

English	French
Battery Fault	Défaut batterie
Output On Battery	Sortie alimentée par batterie
Low Battery	Fin d'autonomie
UPS Over Temperature	Défaut température
Output not protected	Sortie non protégée
UPS Overload	Surcharge onduleur
Output On Bypass	Sortie sur Bypass
Charger Fault, Not Charging	Défaut chargeur
Battery	
Utility failure	Perte secteur
No Battery	Pas de batterie
Replace Battery	Batterie à remplacer
Unavailable Battery	Batterie indisponible
Boost Activated on UPS	Onduleur en mode Boost
Buck Activated on UPS	Onduleur en mode Buck
<sensor name="">: Temperature is</sensor>	<sensor name="">: La température est au dessus du</sensor>
above high threshold xx °C	seuil haut xx °C
" <sensor name="">: Humidity is above</sensor>	<sensor name="">: L'humidité est au dessus du</sensor>
high threshold xx %",	seuil haut xx %",
<sensor name="">: Temperature is</sensor>	<sensor name="">: La température est en dessous</sensor>
below low threshold xx °C	du seuil bas xx °C
<sensor name="">: Humidity is below</sensor>	<sensor name="">: L'humidité est en dessous du</sensor>
low threshold xx %	seuil bas xx %
<sensor name="">: <input #1="" label=""/></sensor>	<sensor name="">: <input #1="" label=""/> <when closed<="" td=""></when></sensor>
<when closed="" label=""></when>	label>
<sensor name="">: <input #1="" label=""/></sensor>	<sensor name="">: <input #1="" label=""/> <when open<="" td=""></when></sensor>
<when label="" open=""></when>	label>
<sensor name="">: <input #2="" label=""/></sensor>	<sensor name="">: <input #2="" label=""/> <when closed<="" td=""></when></sensor>
<when closed="" label=""></when>	label>
<sensor name="">: <input #2="" label=""/></sensor>	<sensor name="">: <input #2="" label=""/> <when open<="" td=""></when></sensor>
<when label="" open=""></when>	label>

8.1.2 UPS event table

English	French
Battery fault	Défaut batterie
Battery OK	Fin défaut batterie
Replace battery	Batterie à remplacer
Battery replaced	Batterie remplacée
Low battery	Fin d'autonomie
UPS return from low battery	Fin préalarme d'autonomie
UPS battery charger is not active	Chargeur batterie arrêté
UPS battery charger is active	Chargeur batterie en marche
UPS battery entering minimum	Batterie en charge minimum
condition	

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UPS battery exiting from minimum	Fin batterie en charge minimum
condition	
Output on battery	Sortie alimentée par batterie
Return on UPS	Sortie sur onduleur
Output on Bypass	Sortie sur Bypass
Bypass : Return on UPS	Sortie sur onduleur
UPS bypass unavailable	Bypass indisponible
UPS bypass available	Bypass disponible
Utility failure	Perte secteur
Utility restored	Retour secteur
Boost activated on UPS	Onduleur en mode Boost
Boost de-activated on UPS	Mode Boost désactivé
UPS overload	Surcharge onduleur
UPS return to normal load	Fin de surcharge onduleur
UPS over temperature	Défaut température
UPS return to normal temperature	Fin de défaut température
%s on sequence started	Début séquence de démarrage %s
%s on sequence cancelled	Arrêt séquence de démarrage %s
%s on sequence in progress	Séquence de démarrage %s en cours
%s on sequence completed	Ein séquence de démarrage %s
% s off sequence started	Début séquence d'arrêt % s
% s off sequence statted	Arrôt séquence d'arrôt %s
% off occurrence in program	Séquence d'arrêt % a en equira
%s off sequence completed	Sequence d'arrêt % a
%s on sequence completed	Pill Sequence d'arrêt/maraha %
%s toggle (01/01) sequence staned	Arrêt cómuca d'arrêt/marche %s
%s loggle (01/01) sequence	Arret sequence d'arret/marche %s
	Séquence d'arrêt/marche % a an equire
%s loggie (01/01) sequence in	Sequence d'arrenmarche %s en cours
progress	Fin nógunnan d'arrôt/marcha 9/ a
completed	Fill Sequence d'allevillarche 765
	ondulour
Outlet 1	
Outlet 2	prise 7
LIPS communication failed	Perte de communication avec l'onduleur
LIPS communication restored	Retour de communication avec l'onduleur
Unavailable battery	Batterie indisponible
Battery available	Batterie disponible
LIPS waiting for battery charging	LIPS waiting for battery charging condition
condition	or o waiting for battery charging condition
LIPS reached battery charging	LIPS reached battery charging condition
condition	or o reached battery charging condition
	défaut interne
	Fin défaut interne
LIPS passed battery test	Test batterie terminé
LIPS failed battery test	Test batterie en défaut
LIPS optor opviropmont ovtornal	LIPS onter onvironment external alarm
olarm	OF 5 enter environment external alarm
LIPS exit environment external	LIPS exit environment external elerm
oro exil environment external	
Buck activated on LIDS	Ondulaur an mode Buck
Buck do activated on UDS	Modo Ruck décactivé
Normal input owitch (01) closed	Interruptour d'entrée (O1) formé
Normal input switch (QT) closed	

Bypass switch (Q4S) closed	Interrupteur bypass (Q4S) fermé
Battery switch (QF1) closed	Disjoncteur batterie QF1 fermé
Battery switch (QF1) open	Disjoncteur batterie QF1 ouvert
Manual bypass switch (Q3BP)	Interrupteur bypass manual (Q3BP) fermé
closed	
Manual bypass switch (Q3BP) open	Interrupteur bypass manual (Q3BP) ouvert
Output switch (Q5N) closed	Interrupteur de sortie (Q5N) fermé
Output switch (Q5N) open	Interrupteur de sortie (Q5N) ouvert
<sensor name="">: Temperature is</sensor>	<sensor name="">: La température est en dessous</sensor>
below low threshold %d °C	du seuil bas %d °C
<sensor name="">: Temperature is</sensor>	<sensor name="">: La température est au dessus du</sensor>
above high threshold %d °C	seuil haut %d °C
<sensor name="">: Temperature is in</sensor>	<sensor name="">: La température est revenue à un</sensor>
normal range	niveau normal
<sensor name="">: Humidity is below</sensor>	<sensor name="">: L'humidité est en dessous du</sensor>
low threshold %d %	seuil bas %d %
<sensor name="">: Humidity is above</sensor>	<sensor name="">: L'humidité est au dessus du</sensor>
high threshold %d %	seuil haut %d %
<sensor name="">: Humidity is in</sensor>	<sensor name="">: L'humidité est revenue à un</sensor>
normal range	niveau normal
<sensor name="">: <input #1="" label=""/></sensor>	<sensor name="">: <input #1="" label=""/> <when closed<="" td=""></when></sensor>
<when closed="" label=""></when>	label>
<sensor name="">: <input #1="" label=""/></sensor>	<sensor name="">: <input #1="" label=""/> <when open<="" td=""></when></sensor>
<when label="" open=""></when>	label>
<sensor name="">: <input #2="" label=""/></sensor>	<sensor name="">: <input #2="" label=""/> <when closed<="" td=""></when></sensor>
<when closed="" label=""></when>	label>
<sensor name="">: <input #2="" label=""/></sensor>	<sensor name="">: <input #2="" label=""/> <when open<="" td=""></when></sensor>
<when label="" open=""></when>	label>
Output not protected	Sortie non protégée
Output On	Sortie alimentée

8.1.3 System alarm table

English	French
Cold boot	Démarrage de la carte
Warm boot	Réinitialisation de la carte
Network link up	Carte connectée au réseau
Network link down	Carte déconnectée du réseau
Agent Card Restart	Redémarrage de la carte
Parameters reset to default	Paramètres par défaut reprogrammés
Firmware upgrade with version xx	Carte reprogrammée avec version xx
History log cleared	Historique des mesures effacé
UPS event log cleared	Historique des événements effacé
Agent event log cleared	Historique système effacé
History log interval changed	Période des historiques modifiée
Communication failure	Perte de communication
Communication restored	Retour de communication
Time changed by user	Date et heure réglées manuellement
Time changed by server	Date et heure synchronisées par serveur
Time changed by RTC	Date et heure réglées par RTC
Access to SMTP server failed to	L'accès au serveur SMTP a échoué pendant
mail to recipient	l'envoi au destinataire de mail
Access to SMTP server succeed to	L'accès au serveur SMTP a réussi pour le test
test mail to recipient	d'envoi au destinataire de mail
Environment log cleared	Historique des mesures environnement effacé
<sensor name=""> communication</sensor>	<sensor name=""> communication restored</sensor>
failed	

8.2 Glossary

Bootp:

Protocol based on UDP used to allocate an IP address corresponding to an Ethernet card during the startup phase. Defined by the RCF 951

Community name:

Access key to access SNMP agent information

DHCP Dynamic Host Configuration Protocol This IETF protocol enables remote, automatic, self-configuration of the IP addresses of a workstation.

DNS Domain Name Sevicel

The DNS protocol ensure correspondence between the name of a machine and its IP address

DST Daylight Saving Time

Extension of the NTP protocol to manage time changes in summer and winter

E-mail

Electronic means of transmitting messages and/or files.

Gateway

Interconnection equipment between networks with different conventions, to enable communication between them

HTML

(HyperText Markup Language) Language used to describe hypertext pages on the web.

HTTPS : is the secure version of HTTP, the communication protocol of the World Wide Web. It was invented by Netscape Communications Corporation to provide authentication and encrypted communication and is used in electronic commerce.

IP

Internet Protocol. Network layer protocol in the TCP/IP stack offering a no-connection inter-network service . The IP protocol offers functions for addressing, service type specification, fragmentation and re-assembling and security. Defined in RFC 791.

MD5

Message Digest 5. Algorithm producing an output message from an input message of arbitrary length, in the form of a replica or s

mary 128 bit message. Intended for digital signature applications requiring large files to be compressed in total security before being coded with a private key, using a public key algorithm, like RSA.

MIB MANAGEMENT INFORMATION BASE

- Group of software commands to control and administrate a device through the network. Each type of device (server, hub, PC, UPS, etc.) has its own MIB

 The IETF has proposed a standard MIB for each group of devices (hubs, for example) to simplify administration if they come from different suppliers

MultiSlot

Expander module for MGEUPS communication card.

NETWORK MANAGEMENT CARD

Communication cards to supervise UPS and communicate with Network Shutdown Module to insure power protection on servers

NETWORK MANAGEMENT PROXY

Communication software installed on a PC connected to the UPS to supervise it and communicate with Network Shutdown Module to insure power protection on servers

NMS NETWORK MANAGEMENT STATION (SNMP)

The dedicated PC or workstation is used on the company's networks to administrate all devices connected to the network. Data are transmitted using the SNMP protocol. Popular NMS systems include HP OpenView, IBM Tivoli, CA Unicenter, etc.

NETWORK SHUTDOWN MODULE Protection software installed on a PC or server to protect it

NTP Network Time Protocol

Protocol to position a set of machines on a network at the same time.

Programmable outlet (controlled outlet):

Outlet that can be remote-switched on or off. UM-Client components enable management of such outlets.

REBOOT -

To restart a system after an interruption.

- To perform an obstacle-free "reboot", it is essential that the system is correctly and carefully shut down beforehand.

- The reboot is usually automatic if the computer is re-supplied with electricity (from the utility or from the UPS).

RFC

Request for Comments. All documents defining internal Internet operation.

SNMP (SIMPLE NETWORK MANAGEMENT PROTOCOL)

Protocol used to remote-supervise, administrate and control devices connected to a company network.

SMTP (SIMPLE MAIL TRANSFER PROTOCOL)

Enables message transfer between e-mail servers or between the client and its server. It is based on the server's port 25. It is described in RFC 821

SSL (Secure Sockets Layers) is a protocol developed by Netscape Communications Corporation for securing data transmission in commercial transactions on the Internet. Using public-key cryptography, SSL provides server authentication, data encryption, and data integrity for client/server communications

Subnet mask:

Mask of bits used to identify and differentiate the network address and the equipment address in an IP address. Normally, the mask is automatically determined by the class of address, which defines in a unique manner the network part/equipment part division of the IP address.

- Class A: internet address: 255.0.0.0.

- Class B: internet address: 255.255.0.0.

- Class C: internet address: 255.255.255.0.

TCP/IP

Transmission Control Protocol/Internet Protocol. Common name of a series of protocols developed by the DOD in the US to help build Internet networks throughout the world.

Telnet

Internet protocol used for terminal emulation, i.e. enabling a computer to connect with a server as if it was a simple terminal locally connected to this server.

Trap (SNMP)

This term describes an event that affects an MIB variable. Traps are sent to the manager, which is programmed to perform specific tasks upon reception of the traps.

UM-Client

UM-Client is a legacy software package (SNMP manager) that uses the information sent by the agent dedicated to the MGE UPS in order to inform users of the computer of the power quality status. In case of a power failure, UM-Client triggers a graceful shutdown procedure at the end of a preset battery runtime.